



THE ELIOT HOTEL

June 11, 2001

To Whom It May Concern:

I have had the pleasure of having Renaud Escudier on my staff from February 28, 2000 to May 24, 2001. During this time, Renaud proved to be one of my most valuable employees, exhibiting dedication, loyalty, initiative and professionalism.

Renaud was hired as a Food and Beverage Assistant Manager, with responsibilities in the following outlets: our award winning Restaurant Clio, Room Service, Clio's private Dining Room and Minibar Service. He was as well responsible for the Food and Beverage administrative duties such as Cost Control and Inventories...

His high command of interpersonal skills have been superlative in respect to his customer service interaction. In addition to his positive team oriented attitude with his colleagues, he has always provided the highest level of effort and thoroughness in all of his responsibilities.

Being both respected and well liked by our entire staff, I can only say that Renaud will be an asset to any company and we are confident that he will be successful in his endeavors.

Please feel free to contact me personally if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'PS' followed by a stylized flourish.

Pascale Schlaefli  
General Manager